

CDM+ Cancellation Order

Church/Organization Name
Mailing Address
City, State/Province, ZIP/Postal Code
Contact Name
Contact Phone
Contact Email Address
Reason for Cancellation

Cancel our CDM+ enrollment

As soon as possible On this (weekday) date

We want CDM+/Suran Systems to...

Destroy our CDM+ database

Preserve our CDM+ database in long term storage +

By signing below, I certify that I am an authorized representative of the organization listed above and have the authority to terminate our agreement.

Authorized Signature

Print Name

Date

Upload this form to our File Depot at the link below. Once upload is complete, please email customerservice@suran.com to notify us that the form has been uploaded.

CANCELLATION TERMS AND CONDITIONS

CDM+ cancellation includes cancellation of all related Suran services, including but not limited to any merchant account(s) created for use with Suran's services. Cancellation will be processed upon receipt of a completed cancellation form and following acknowledgment of receipt by Suran Customer Service. It is your responsibility to ensure this form is delivered to and received by Suran Customer Service using the provided contact methods.

If applicable, any merchant accounts will be deactivated 5 business days prior to the cancellation date of the CDM+ account. Any recurring donations/payments scheduled through your merchant account will cease to process once the merchant account is deactivated. By completing this form, you acknowledge that your organization is liable for any fees due per your merchant account's terms and conditions, including but not limited to month-end transaction and/or return fees.

Billing for your CDM+ account will terminate on the cancellation date listed above. Access to the CDM+ account will be removed within 5 business days following the cancellation date.



Additional terms and conditions may apply to cancellation. Please visit <u>https://help.cdmplus.com/tap/terms-and-conditions</u> for a full list of applicable terms and conditions.

⁺ By completing this form you acknowledge and agree to the following terms should you wish to reinstate access to your account for any reason: payment of a minimum of three (3) months of the standard CDM+ plan rate for your organization must be made before your account and its data is reinstated.