

303 Perimeter Center N Suite 600
Atlanta, Georgia 30346, US



31 March 2026

Notice of Fee Update and Amendment to Terms and Conditions

Dear Merchant,

We are writing to inform you of an upcoming update to your fees and agreement terms.

Fee Update

Effective 1 May 2026, your fees will be updated to apply applicable discount rates to returned transactions, and declined transactions will also be charged a per item fee. If any discount rates are applied to returned transactions, or a per item transaction fee is applied to a declined transaction before 1 May 2026, those amounts will be fully reimbursed, and you will see the reimbursement reflected on your statement.

Update to Terms and Conditions

At the same time, your agreement will be updated to reflect the standard terms and conditions of our ACH service provider, Nuvei Integrated Payments EFT, Inc. You can view the updated ACH terms and conditions: <https://www.nuveiplatforms.com/ng-terms.html>.

Right to Terminate

If you do not wish to accept these updates, you may terminate your Agreement without penalty by providing written notice within thirty (30) days from the date of this notice. Otherwise, the updates will automatically take effect.

If you have any questions, please do not hesitate to reach out to us

at: eft-customersupport@nuvei.com

Thank you for your continued business.

Paya ACH Customer Service